

The background of the slide is a light blue gradient. It is decorated with numerous realistic water droplets of various sizes. Some droplets are large and prominent, while others are small and subtle. They are scattered across the slide, with a higher concentration in the top-left and bottom-right corners. The droplets have a glossy, 3D appearance with highlights and shadows.

BOLAND HOSPICE

MISSION:

IN PARTNERSHIP WE WILL PROVIDE QUALITY HOLISTIC HEALTH CARE FOR COMMUNITIES IN THE CAPE WINELANDS DISTRICT TOGETHER WITH PUBLIC, PRIVATE AND NPO PARTNERS TO ENSURE DIGNITY AND QUALITY OF LIFE.

OUR STRATEGIC OBJECTIVES ARE TO BE :

AN EMPLOYER OF CHOICE

A SERVICE OF CHOICE

AN INVESTMENT OF CHOICE

PEOPLE WHO'S ON OUR TEAM?

STAFF COMPONENT OF 208

PROFESSIONALS: PROFESSIONAL NURSES, NURSES, SOCIAL WORKER, DOCTOR, PHYSIO, OCCUPATIONAL THERAPIST, SPEECH THERAPIST, DIETICIAN, SPIRITUAL SUPPORT

CARER: COMMUNITY BASED CARERS, COUNSELLORS

SUPPORT STAFF: FINANCE, ADMIN, CLEANERS, DATA CAPTURING AND HR

VOLUNTEERS: PROFESSIONALS, CARERS AND SUPPORT

Management Team



CEO – Alida Theron



Finance Coordinator
Natasha Lesch



HR/IR Training and
Development
Jakkie Giani



PN B Pitt PN F Andrews PN Jacobs PN L Koert EN A Valentine EN A Jordaan PN N Gaffly PN White PN Boer

PLACE

- BOLAND HOSPICE SERVES THE COMMUNITIES OF THE BREEDEVALLEY, WITZENBERG AND LANGEBERG.
- BREEDEVALLEY: RAWSONVILLE, WORCESTER, DE DOORNS, TOUWSRIVER AND FARMS SURROUNDING THESE TOWNS. (HOME BASED CARE, INTERMEDIATE CARE FACILITY AND COUNSELORS)
- WITZENBERG: WOLSELEY, CERES, TULBACH, HAMLET, OP-DIE BERG AND FARMS. (HOME BASED CARE, INTERMEDIATE CARE FACILITY AND COUNSELORS)
- LANGEBERG : ROBERTSON, MCGREGOR, BONNIEVALE, ASHTON, MONTAGUE (COUNSELLORS)

PATIENT CARE

WHO DO WE CARE FOR?

- OUR PATIENTS LIVE WITH HIV, TB,CANCER,HYPERTENSION, DIABETES, MENTAL AND PHYSICAL DISABILITIES OR HAVE HAD A STROKE OR HEAD INJURY AND REHAB PATIENTS.
- WE DO WOUND CARE
- WE TAKE CARE OF MALNOURISHED CHILDREN TO INCREASE WEIGHT
- WE LOOK AFTER ALL TYPES OF PATIENTS EXCEPT PREGNANT WOMEN AND DEMENTIA/ALZHEIMER PATIENTS
- PATIENTS NEED CARE AND SUPPORT, EDUCATION FOR THEMSELVES AND THEIR FAMILIES AND MOTIVATION TO CONTINUE WITH TREATMENT AND LIVING A HEALTHY LIFESTYLE.

PALLIATIVE CARE APPROACH

BOLAND HOSPICE PROVIDES A SERVICE BASED ON PALLIATIVE CARE PRINCIPLES
WHICH AIM TO GIVE
QUALITY IN LIFE, DIGNITY IN DEATH AND SUPPORT IN BEREAVEMENT

PALLIATIVE CARE IS:

- FOR THE PATIENT AND THE FAMILY
- PHYSICAL, EMOTIONAL, SPIRITUAL AND SOCIAL CARE
- FOR THOSE WITH A LIFE THREATENING ILLNESS
- MANAGING PAIN AND OTHER DISTRESSFUL SYMPTOMS
- AFFIRMING LIFE AND REGARDING DEATH AS NORMAL
- A TEAM APPROACH OF MANY DISCIPLINES
- GIVEN ALONGSIDE OTHER TREATMENTS AND THERAPIES



PURSE

HOW DO WE PAY ALL THE BILLS?

- 95% OF OUR FUNDING COMES FROM OUR PARTNERSHIP WITH THE DEPARTMENT OF HEALTH. WE MANAGE 7 PROJECTS FOR THE DEPARTMENTS ACCOUNTING FOR +/- R15 MILLION PER YEAR
- WE ALSO MANAGE OTHER PROJECTS IN PARTNERSHIP WITH MRC AND UKWANDA.
- DONATIONS, BEQUESTS AND “STOEP SALES” - WE CALL THIS OUR BREAD AND BUTTER MONEY BUT IF WE WANT TO PUT JAM ON THE BREAD WE NEED TO RAISE OUR OWN FUNDS.

PARTNERS/ASSOCIATIONS

- **MEMBER OF HPCA – HOSPICE PALLIATIVE CARE ASSOCIATION**
- **PARTNER WITH UKWANDA – STELLENBOSCH UNIVERSITY**
- **PARTNER WITH MRC – TB DOTS WORKERS**
- **PROFESSIONALS MEMBERS OF SANC (SOUTH AFRICAN NURSING COUNCIL) AND SACSP (SOUTH AFRICAN COUNCIL FOR SOCIALWORK PROFESSIONALS)**

INTERMEDIATE CARE FACILITIES BREEDEVALLEY AND WITZENBERG

- **BREEDEVALLEY 18 BED FACILITY**
- **WITZENBERG 12 BED FACILITY**
- **MULTI-DISCIPLINARY TEAM INCLUDING DOCTORS, NURSING STAFF, PHYSIOTHERAPISTS, OCCUPATIONAL THERAPISTS, DIETICIAN, SPEECH THERAPISTS, VOLUNTEERS INCLUDING SPIRITUAL CARE.**

ACHIEVEMENTS

- BED OCCUPANCY FOR BOTH UNITS CONTINUES TO ACHIEVE ABOVE TARGET RATE OF 90%
- NO CLIENT COMPLAINTS RECEIVED IN THE PAST YEAR
- INCREASED DEMAND FOR ADMISSION TO OUR UNITS – WAITING LISTS IN BOTH UNITS
- DEVELOPMENT OF STAFF THROUGH TRAINING DEVELOPMENT OPPORTUNITIES
- SUPPORT SERVICES CONTRIBUTE TO PATIENT CARE
- LINKAGE BETWEEN INTERMEDIATE CARE FACILITY AND HOME BASED CARE SERVICE – CONTINUED CARE AFTER DISCHARGE AND COUNSELLORS
- EXCELLENT THERAPY FOR REHAB PATIENTS

CHALLENGES

- INCREASED DEMAND ALSO A CHALLENGE AS PATIENTS HAVE TO WAIT TO BE ADMITTED
- INAPPROPRIATE REFERRALS – SOCIAL CASES REFERRED FOR LACK OF PLACEMENT IN OTHER FACILITIES
- DISPEL THE MYTH – OUR PATIENTS GO HOME – HOSPICE NOT ONLY FOR THE DYING
- LIMITED RESOURCES/STOCK TO PROVIDE QUALITY CARE

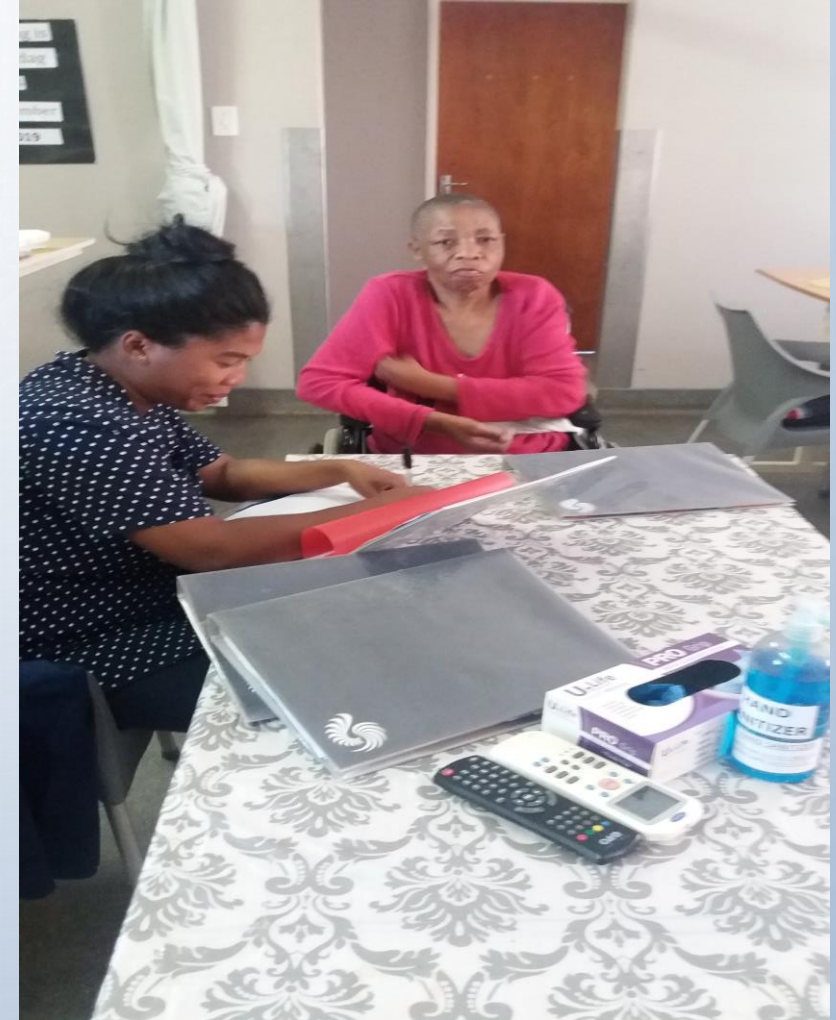
FUTURE EXPECTATIONS

- EXPANSION OF OUR FACILITIES – ACCOMMODATE MORE PATIENTS
- EMPLOYMENT OPPORTUNITIES
- FINANCIAL SUSTAINABILITY THROUGH OWN INCOME GENERATION
- INCREASED OUTREACH TO NURSING/OLD AGE HOMES AND IN THE COMMUNITY
- PEOPLE ACCESSING THE SERVICE SOONER
- CONTINUED IMPROVEMENT OF OUR FACILITIES

WITZENBERG INTERMEDIATE CARE FACILITY



BREEDEVALLEY INTERMEDIATE CARE FACILITY



HOME BASED CARE BREEDEVALLEY AND WITZENBERG

- BREEDEVALLEY – SERVING THE COMMUNITIES IN WORCESTER, RAWSONVILLE, DE DOORNS AND TOUWSRIVER (3 PROFESSIONAL NURSES & 65 COMMUNITY HEALTH WORKERS)
- WITZENBERG – SERVING THE COMMUNITIES OF CERES, OP DIE BERG, HAMLET, TULBAGH AND WOLSELEY (2 ENROLLED NURSES & 49 COMMUNITY HEALTH WORKERS)

ACHIEVEMENTS

- COMMUNITY HEALTH WORKERS WORK FULL DAY SINCE AUGUST 2019 (MORE HOUSEHOLD SCREENINGS AND EDUCATION AND PROMOTION CAN BE DONE)
- WE HAD A 100% PASS RATE FOR THE HEALTH PROMOTION OFFICER COURSE
- EXCELLENT CO-OPERATION BETWEEN HOME BASED CARE SERVICES AND PRIMARY HEALTH CARE FACILITIES
- CO-OPERATION BETWEEN HOME BASED CARE AND INTERMEDIATE CARE FACILITY ENSURE ENHANCED AND CONTINUED CARE FOR PATIENTS
- LINKAGE BETWEEN COMMUNITY HEALTH WORKERS AND COUNSELLORS STRENGTHENED
- SITE ATTAINED IN ROODEWAL, TAMBAYSTREET – DELIVERY OF SERVICES SUCH AS FAMILY PLANNING WITHIN THE COMMUNITY

CHALLENGES

- VIOLENCE AND GANGSTERS IN COMMUNITIES – UNSAFE WORKING CONDITIONS
- SOCIO-ECONOMIC CHALLENGES IN COMMUNITIES – COMMUNITY HEALTH WORKERS FACED WITH CHALLENGING SITUATIONS
- RESOURCES TO DELIVER SERVICES IN COMMUNITIES



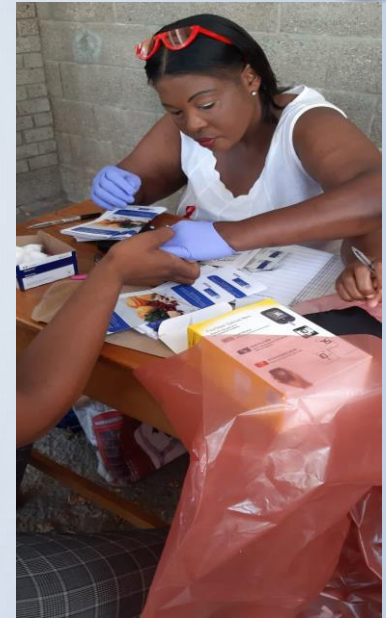


COUNSELLORS – BASED IN PRIMARY HEALTH CARE FACILITIES

- BREEDEVALLEY 18
- WITZENBERG 15
- LANGEBERG 11
- SINCE APRIL 2019 COUNSELLORS MUST REACH 50% OF THEIR TESTING TARGET OUTSIDE THE FACILITIES WITHIN THE COMMUNITIES.



COUNSELLORS/WORLD AIDS DAY



LULAMA 60TH



TBSAP PROJECT

- FROM JULY 2018 TO JULY 2019
- PROVIDED EMPLOYMENT TO 23 COMMUNITY HEALTH WORKERS AND 2 PROFESSIONAL NURSES AND ADDITIONAL HOURS TO SUPPORT STAFF
- SCREENED FOR TB IN THE COMMUNITIES
- PROVIDED DOTS TO PATIENTS IN COMMUNITIES
- TB CAMPAIGNS AND OUTREACHES



GENERAL ACHIEVEMENTS

- TBSAP PROJECT – FROM JULY 2018 TO JULY 2019
- APPOINTED HR/IR – DISCIPLINARY ISSUES DECREASED AND SAVED ON EXTERNAL CONTRACTING OF LABOUR ORGANIZATION TO HANDLE ISSUES.
- BOARD TRAINING
- RECRUITMENT AND APPOINTMENT OF SKILLED HOME BASED CARE COORDINATORS

MESSAGE FROM CEO

- EACH DAY AS WE OPEN OUR DOORS TO WELCOME PATIENTS AND THEIR FAMILIES , IT IS OUR DEEPEST INTENT THAT THEY EXPERIENCE FROM US THE TRUE MEANING OF PALLIATIVE CARE AND THAT WE LIVE UP TO OUR NAME TO MAKE BOLAND HOSPICE TRULY A PLACE “OF LOVE” BY REMAINING RELEVANT TO OUR SERVICES TO MEET THE NEEDS OF THE COMMUNITIES WE SERVE.
- THE CHALLENGES WE FACE TO ENSURE STRONG AND STRATEGIC GOVERNANCE AS WELL AS FINANCIAL SUSTAINABILITY TO ENABLE THE PROVISION OF THE BEST QUALITY PALLIATIVE CARE FOR OUR MANY PATIENTS AND THEIR FAMILIES, CAN ONLY BE ACHIEVED WITH THE COMMITMENT AND SUPPORT OF ALL THE ROLE PLAYERS AND STAKEHOLDERS. I WISH TO EXPRESS MY HEARTFELT “THANK YOU” TO THE BOARD FOR THEIR COMMITMENT TO THE COMMUNITIES AND THEIR SUPPORT.
- THE MEMBERS OF THE BOARD CONTRIBUTE THEIR TIME, VISION AND EXPERTISE TO ENSURE THAT THE HOSPICE ADDRESS THE STRATEGIC CHALLENGES POSITIVELY, CREATIVELY AND ETHICALLY AND ENSURE STRONG GOVERNANCE. ELKEEN VAN DIE RAADSLEDE SE BYDRAE IS BELANGRIK EN VERSEKER DAT DAAR AAN DIE TIENTALLE UITDAGINGS DEURDAGTIG AANDAG GEGEE EN OPLOSSINGS GEVIND WORD. I WISH TO COMMEND THE STAFF MEMBERS FOR THEIR COMMITMENT TO THE VISION AND MISSION OF THE HOSPICE. THEY ARE THE PRACTITIONERS WHO ENSURE THAT, THROUGH THEIR CONTRIBUTION AND COMPASSION, THE STRATEGIC VISION OF THE BOARD AND THE DEPARTMENT OF HEALTH, IS REALIZED IN PROVIDING THE COMMUNITY WITH THE BEST POSSIBLE PALLIATIVE CARE. I SALUTE EACH AND EVERY ONE OF YOU AND THANK YOU FOR YOUR DEDICATION. DANK OOK AAN DIE ADMINISTRATIEWE PERSONEEL WAT DIE ONDERSTEUNINGDIENSTE LEWER EN HELP OM UITSTEKENDE DIENS TE VERSEKER.

MESSAGE FROM CEO - CONTINUED

- THIS WAS ALSO A YEAR OF CHALLENGES AND GREAT LOSSES FOR BOLAND HOSPICE. IN APRIL WE WERE SHOCKED BY THE NEWS OF THE PASSING OF MARIA DEMJAN, PREVIOUS CEO. SHE MADE A HUGE IMPACT TO MANY LIVES AND CONTRIBUTED TO OUR GROWTH AND DEVELOPMENT. WE WILL ALWAYS REMEMBER THE COLOURFUL PERSON MARIA WAS. WE THEN LOST A DEAR COLLEAGUE KATRIENA VAN ROOY, COMMUNITY HEALTH WORKER IN HAMLET DUE TO COVID. KATRIENA ALWAYS CARED ABOUT OTHERS AND WOULD ALWAYS ENCOURAGE OTHERS PUTTING HER OWN CHALLENGES ASIDE. IN SEPTEMBER WE LOST COMMUNITY HEALTH WORKER MICHAEL NAPE OF DE DOORNS, MICHAEL WILL BE REMEMBERED FOR HIS QUIET WAY BUT ALWAYS STANDING UP TO GUIDE ALL AND BEING AN EXAMPLE OF MORALS AND RESPECT. WE MOURN THESE LOSSES AND WOULD ALWAYS CHERISH THEIR MEMORIES IN OUR HEARTS.
- A QUOTE TO EMBRACE: "DON'T LIMIT YOURSELF. MANY PEOPLE LIMIT THEMSELVES TO WHAT THEY THINK THEY CAN DO. YOU CAN GO AS FAR AS YOUR MIND LETS YOU. WHAT YOU BELIEVE, REMEMBER, YOU CAN ACHIEVE." – MARY KAY ASH



BEFORE



AFTER





MICHAEL NAPE

KATRIENA VAN ROOY

IN OUR MEMORIES

ANY QUESTIONS?
EMAIL TO manager@bolandhospice.org

Questions will be posted to the web with the answers on 12
NOVEMBER 2020.

Questions can be submitted up to 5 November 2020.